

Slough Wellbeing Board – Meeting held on Wednesday, 19th July, 2017.

Present:- Councillor Hussain (Chair from item 2), Naveed Ahmed (Vice Chair from item 3), Ramesh Kukar, Roger Parkin, Alan Sinclair , Eric De Mello (deputising for Nicola Clemo) and Superintendent Gavin Wong

Apologies for Absence:- Cate Duffy, Lise Llewellyn, Dr Jim O'Donnell, Les O'Gorman, Lloyd Palmer, Colin Pill and Judith Wright

PART 1

1. Declarations of Interest

None.

2. Election of Chair 2017-18

Resolved - That Councillor Hussain be elected Chair of the Board for the ensuing year.

(Councillor Hussain in the Chair for the remainder of the meeting)

3. Election of Vice Chair 2017-18

Resolved - That Naveed Ahmed be elected Vice-Chair of the Board for the ensuing year.

4. Minutes of the last meeting held on 10th May 2017

Resolved- That the minutes of the meeting held on the 10th May 2017 be approved as a correct record, subject to the following amendments:

- To note that Rachel Pearce was not present as stated.
- Minute number 68, (SPACE Annual Report 2016): To replace the word 'Members' with 'Carers' and to add the words "Those receiving wellbeing services were 98% satisfied".

5. Action Progress Report

The Board received and noted the updated Action Progress report. Members were asked to advise the Democratic Services Officer when actions were completed. All partners were reminded to inform Dean Tyler of the relevant contacts in their communications teams.

Resolved- That the Action Progress Report be noted.

6. Slough Youth Parliament Manifesto

The Board received a presentation from two members of the Slough Youth Parliament (SYP), Adam Bholah (Chair of SYP) and Raakhi Sharma (Secretary of SYP). SYP had engaged with Young People and had provided opportunities for 11-19 year old to positively influence change throughout Slough. The Youth Parliament consisted of 37 elected young people from a diverse range of backgrounds and this year was the most successful elections received with the most votes. Members were provided with an overview of the SYP's Manifesto priorities which included, mental health, environmental issues and equality. The SYP reported that there had been a significant increase in engagement during the recent election particularly on topical issues such as, self harm, tackling radicalisation, religious discrimination and racism.

The Board received SYP'S outlook on a number of issues, which included;

- **Mental health-** SYP outlined the importance of promoting good mental wellbeing and suggested that there should be a clear focus on PHSE (Personal, Social, Health and Economic education) and Curriculum for Life as part of the school syllabus. It was suggested that in every school there should be mental health first aid training or dedicated individuals and adults who were specifically trained to deal with mental health in young people. It was agreed that representatives of the SYP would be invited to the next meeting between the Council and Head teachers on the 28th September to discuss the school related issues raised including the provision of PHSE and other relevant manifesto priorities.

It was also agreed that a letter be written to the relevant minister to endorse the manifesto priorities particularly to encourage a consistent delivery of the Curriculum for Life agenda in schools. It was also agreed that a report should be brought to the Board on whether PHSE and Curriculum for Life could be rolled out to all schools in Slough before the end of the year. Members also agreed that they would encourage the SYP to have a role in helping develop the Council's approach to mental health, wellbeing and diet.

- **Public Travel Concessions-** SYP advised that attending college students have had a 50% travel fare concession compared to their sixth form counterparts who do not. They advised that financially this was a barrier to education. The Council's Interim Chief Executive commented that discussions were underway with relevant parties and it was agreed that an update at a future meeting would be provided to the Board.
- **Environmental-** The SYP representatives advised that by promoting the look and feel of the borough, that this would support young people to feel safer. The SYP reported that results of the annual crime survey 2016/17, showed that there was an emerging issue of young people

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feeling a need to protect themselves and that there was a desire to tackle racism and religious discrimination and that these had received the most votes in 2016, following an increase of votes in general from 2015's figures. It was agreed that TVP and the SYP would look for future opportunities to work together to design the next SYP survey into crime.

- Cycling- The SYP raised that there was a low number of young cyclists in Slough and that this was due to the need for consistent signage, better lighting, better road surfacing, danger from vehicle users, lack of committed clear cycle lanes. The SYP suggested that by increasing the number of cycle users, that this would potentially increase the air quality, reduce congestion and encourage a healthier younger population committed to their health and wellbeing.

It was recognised by the Board that there were opportunities to work with the SYP in the future and members welcomed the presentation. Members began the discussion by discussing that there are various discussions being held around cycling, and that promoting health and wellbeing were key priorities for the Council. There was a keen interest to work with the SYP to deliver the priorities of the Wellbeing Board. The Board were keen to continue to engage with the SYP about issues such as, gang violence, PHSE, Curriculum for Life and mental health first aid training. Members were supportive and were committed to endorse the drive to promote PHSE and Curriculum for life as a mandatory subject or core part of the existing secondary school curriculum. It was also agreed that two representatives of the SYP would be invited to the Young Carer's Conference and that information be circulated about the Slough Youth Awards partners to use their networks to encourage nominations.

Resolved- That the work of the Slough Youth Parliament be endorsed and the recommendations of the manifesto priorities be noted.

7. Slough CCG Operating Plan 2017-2019

The Associate Director of Strategy, Planning and OD for the East Berkshire CCGs, Helen Single introduced a report that summarised the NHS national priorities as laid out in the 'NHS Five Year Forward View' and highlighted how these together with local priorities would be delivered via the CCG Operational Plan. The report outlined the collective ambition of the three East Berkshire CCG's. The Operational Plan set out how the three East Berkshire CCGs worked with the wider health and care system to deliver the national nine 'must do's' alongside any local priorities which has achieved improvements in the quality and safety of services provided and in improved health outcomes for local people.

The Slough CCG had articulated its high level priorities over the next two years which would be aligned with the local Slough Joint Wellbeing Strategy priorities and would support the 5 Year Plan outcomes. The emerging

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priorities would be delivered through integrating care hubs and primary care, urgent and emergency care transformation; continued improvements in access to mental health services for children and young people; early identification of mental and physical health needs for people with a learning disability. It was reported that Slough had seen developing integrated care hubs transforming primary care services with an increased focus on self help and care successfully. The case management programme had been rolled out to the 6 East Berkshire authorities. There had also been work along personal access budgets and there was clear focus on the importance around self help and care agendas. There has also been a great emphasis on primary age children and embedding their good habits and how to maintain these habits as a lifestyle into their adult lives.

The Board recognised the scale of the challenge facing the health system and discussed the process of change and transformation that was underway. Several members of the Board commented on their recent experiences of consultation with residents about service changes affecting local communities. It was felt that there was more to do to explain, communicate and engage with local people at every stage of the changes to primary care and other services. The Director advised that there were meetings being held to discuss communication around the STP and CCGs but that it was not a seamless plan to deliver effective communication and that there were barriers which were being discussed. Members also highlighted the need to clarify how the integrated hub strategy would look after implementation and what the likely impact upon residents would be. The Board also discussed assurance and how delivery of the plan could be measured and if there were any ways to gain traction. The CCG plan had been registered through NHSE (NHS England) who have assured the plan and the first delay in April 2017 was incumbent due to the plan being submitted to the NHSE assurance process.

At the conclusion of the discussion, it was agreed that the following website details be circulated to all Board Members (www.selfcareforum.org). Members also agreed that any outcomes of the Health Scrutiny Panel discussions on the work of NHS bodies locally would be shared with the Slough Wellbeing Board as part of the process of inputting to the 2018/19 plan.

Resolved- That the report be noted.

8. **BCF Plan 2017-2019**

A verbal report was brought to the Board in relation of the Better Care Fund Programme 2017-2019 by the Director of Adult Social Care. The purpose of the report was to provide the Board with an update in relation to delivery of the plan and the potential governance arrangements that may emerge as the STP develops. The planning advice from NHSE had been received later than expected and a detailed report would be submitted to the Board for its consideration at a later date.

Four conditions had been set out to be agreed by the CCG Board which included, the maintenance of funding for the CCG, the Plan will invest in out of

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hours hospital services, implement 8 high impact change models to delayed transfer of care along with additional social care funding received earlier in the year for maintaining investment levels. The Adult Social Care section was stated as running at a £2.5mil overspend and that the funding money was well received. The Members discussed a desire to avoid any delays with the plan and that they understood this was not due to any clerical in admission from the NHSE in sending reports later than expected. It was noted that there will be a signed off plan for the Board to consider in September and will be open for discussion once the details had been detailed.

Board members concluded the discussion by agreeing that the final BCF Plan 2017-19 would be signed off under delegated authority by the 11th September, shared with the Chair and Vice Chair then bought back to the next meeting.

Resolved- That the report be noted.

9. Frimley Sustainability and Transformation Plan (STP) integration update

The Director of Adult Social Care provided a verbal report to the Board to relay the progress made with the Frimley Health & Care Sustainability and Transformation Partnership Plan (STP).

The STP was noted to be making good recognisable progress through the relevant work streams. The accountable care system had been moving ahead and making significant progress along with the STP hubs which were being set up. There were 13 partners who were working towards gaining revenue for the plan to progress further. The 1st stream for funding was the bid for capital money and if successful work around integrated hubs in Farnham Road, Trelawney Avenue and Upton would commence.

The Memorandum of Understanding (MOU), NHS and STP sets out expectations from NHSE to deliver the Five Year Plan once it had been signed off. The Director of Adult Social Care will sign off the 2017-2019 plan so that it will be submitted to NHSE on the 11th September 2017 and the final plan can be bought back to the Board in September for discussion. It was reported that there is a Health Select Committee at the onset of August and that there is a clear focus upon health & inequalities, work around diabetes and also ways in which all Wellbeing Boards can work collaboratively were noted to be discussed.

Resolved- (a) That the verbal report be noted.

(b) That the progress of the STP work streams and integrated health hubs be reported to the Board in September.

10. Planning for the 2017 Partnership Conference

The Policy Officer outlined the report regarding the reporting of outcomes for the June workshop which was arranged to review the Board's ways of working and agree plans for the annual partnership conference. As a result of the

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workshop held in June, various themes were founded for the Board to work in ways which would lead them to become one of the best Wellbeing Boards in the country. Details of this were outlined in the full report.

The second part of the discussion was an opportunity for Members to discuss their thoughts and ask questions in relating to the draft programme for the Annual Conference. Members discussed need for a suitable venue and that the timings of the conference may be difficult for some members of Children Services as there is a planned Ofsted. The Annual conference will use a world café format to advance conversations around 'wicked issues' which in turn could find solutions these topical issues.

Resolved- (a) That the outcomes of the workshop to inform the Board's ways of working be noted.

(b) That the arrangements for the Annual Conference be confirmed.

11. Forward Work Programme

The Slough Wellbeing Board Forward Work Programme for the period between September 2017- May 2018 was reviewed. The Board considered the report and no further comments were made.

The Board agreed to include Housing as a themed discussion for November and to have an update on the work streams relating to Housing. It was also agreed by the Board that Protecting Vulnerable Children be added to the themed discussion for the January 2018 meeting of the Board. Sir Andrew Morris who was leading the Frimley STP process would be invited to a future meeting to discuss progress.

The Board discussed the role of the Slough Youth Parliament (SYP) at a future meeting and that it would be useful to ask them to present upon the value that they may bring the meeting in line with partnership working.

Resolved- That the work programme be agreed.

12. BCF Annual Report 2016/17

The Director of Adult Social Services outlined a report to inform the Slough Wellbeing Board of the quarter outturn position for 2016/17 and present the Annual Report on the Better Care Fund (BCF) programme for 2016/17.

The report outlined the progress and performance of the BCF programme for 2016/17. The report outlined the Five Year Plan Outcomes along with other implications. The report outlines the activities within the BCF programme which have continued to support and invest in integrated working between health and social care in Slough whilst delivering better outcomes for residents. Delayed transfers of care had improved and had been above the ambitious targets that were set earlier in the year and this was as a result of

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investments made in the first two years of the BCF. Another highlight of BCF supported activity in Slough in this year include Complex Case Management approach which has been referenced in the NHS Five Year Forward View as an example of how hospital activity can be successfully reduced. The BCF continued to support integrated working and shared decision making between the partners to the pooled budget which creates firm foundations for a greater integration by 2020 in Slough and across the wider STP.

Members also discussed whether future report styles could include case studies that reflect experiences and differences the programme has had upon service users, so that this can be used as a robust evidence base to example change. The Board would like to see evidence based scenarios as part of the reporting style in the future.

Resolved- That the information report be noted.

13. Healthwatch Slough: Annual Report 2016/17

The Board considered the annual report from Healthwatch Slough for 2016/17. In 2016/17 Healthwatch undertook four focussed pieces of work which included understanding carers' experiences of accessing services, understanding the main entry points to accessing information about health and social care across Slough, looking at vulnerable patients use of the Slough Walk in Centre and how this will be impacted by future service change, and how organisations learn from feedback and complaints.

Members discussed the wording of the report and its references to Female Genital Mutilation (FGM) and how the wording stated or could be inferred to be seen as FGM was practiced in Slough. Members requested that the wording be reconsidered to ensure it did not inadvertently overstate any cases of FGM in Slough. Members advised that the partnership could utilise Healthwatch more and would welcome any focussed information and would welcome Healthwatch adding value and contribution to the Board's progressing agenda. The Members agreed that more work could be done with Healthwatch to utilise their outreach work and access, subject to this being either part of their commissioned activity or resourced elsewhere if it were to be aligned with the Wellbeing Strategy priorities. It was agreed that further discussions would be held with Healthwatch to discuss how this work could be effectively planned for better outcomes.

Resolved- (a) That the report setting out the impact Healthwatch had over the last year be noted.

(b) That the Board noted the organisations ongoing work as consumer champion for health and social care be noted.

14. Housing Strategy Implementation Plan

The Board received an information report which outlined the progress of the Housing Strategy Action Plan. It allowed for Members to ask a number of

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questions and to comment/consider around the timescale of actions needed to help shape the prioritisation and allocation of resources to deliver specific actions and impacts that would have wider benefits for the Board.

At the conclusion of the discussion, Board members agreed that they would advise the policy team of any specific areas of focus for the next themed discussion on housing. The Chair also requested that an update or briefing note be circulated regarding any updates to Tower Block building cladding legislation recommendations.

Resolved- That the report be noted.

15. Meeting review

The Board reviewed key outcomes from the meeting and learning points for future meetings.

16. Date of Next Meeting

Wednesday 27th September 2017.

Chair

(Note: The Meeting opened at 5.06 pm and closed at 6.57 pm)